

March 24, 2020

On March 23, Canada's two largest provinces, Ontario and Québec, announced that all non-essential businesses in their jurisdictions would be ordered to close on Tuesday, March 24, 2020. This is part of an effort to prevent the spread of COVID-19.

The list of essential services in each province includes propane.

Ontario: Businesses supplying services to maintain essential activities are considered an essential service. Furthermore, gas stations, diesel, propane and heating fuel providers, including providers of motor vehicle, aircraft and water/marine craft fuels are essential services.

Québec: Strategic infrastructure maintenance and operations, including energy generation, supply, transmission and distribution (hydro, fossil fuels, wind and wood pellets) are considered essential services. As well, trucking activities to ensure essential services are included.

This order will initially be for two weeks in Ontario and through the Easter Monday holiday (April 13) in Québec.

PDFs of the lists below are also available in your Mpower document folder.

in [Ontario](#):

For the purposes of this order, businesses include any-for-profit, non-profit or other entity providing the goods and services described herein.

This does not preclude the provision of work and services by entities not on this list either online, by telephone or by mail/delivery.

Note that teleworking and online commerce are permitted at all times for all businesses.

Supply chains

1. Businesses that supply other essential businesses or essential services with the support, supplies, systems or services, including processing, packaging, distribution, delivery and maintenance necessary to operate;

Retail and Wholesaling

2. Businesses engaged in the retail and wholesale sale of food, pet food and supplies, and household consumer products necessary to maintain the safety, sanitation and essential operations of residences and businesses, including grocery stores, supermarkets, convenience stores, markets and other similar retailers;
3. Businesses that provide essential items for the health and welfare of animals, including feed, animal food, pet food and animal supplies including bedding;
4. Beer, wine and liquor stores and alcohol producers, and stores that sell beer and wine through arrangements with authorized providers; cannabis stores and cannabis producers;
5. Gas stations, diesel, propane and heating fuel providers including providers of motor vehicle, aircraft and water/marine craft fuels;
6. Motor vehicle, auto-supply, auto and motor-vehicle-repair, including bicycle repair, aircraft repair, heavy equipment repair, watercraft/marine craft repairs, car and truck dealerships and related facilities;
7. Hardware stores and stores that provide hardware products necessary to the essential operations of residences and businesses;
8. Business providing pharmaceuticals and pharmaceutical services, including pharmacies and dispensaries;
9. Businesses that supply office products and services, including providing computer products and related repair and maintenance services, for individuals working from home and for essential businesses;
10. Safety supply stores (for e.g. work clothes, Personal Protective Equipment);

Food Services and Accommodations

11. Restaurants and other food facilities that prepare and serve food, but only for delivery or takeaway, together with food delivery services;
12. Hotels, motels, shared rental units and similar facilities, including student residences;

Institutional, Residential, Commercial and Industrial Maintenance

13. Businesses that provide support and maintenance services, including urgent repair, to maintain the safety, security, sanitation and essential operation of institutional, commercial industrial and residential properties and buildings, including, property management services, plumbers, electricians, custodial/janitorial workers, cleaning services, , security services, fire safety and sprinkler systems, building systems maintenance and repair technicians and engineers, mechanics, (e.g. HVAC, escalator and elevator technicians), and other service providers who provide similar services

Telecommunications and IT Infrastructure/Service Providers

14. Businesses engaged in providing or supporting Information Technology (IT) including online services, software products and related services, as well as the technical facilities such as data centres and other network facilities necessary for their operation and delivery;
15. Businesses providing telecommunications services (phone, internet, radio, cell phones etc) as well as support facilities such as call centres necessary for their operation and delivery;

Transportation

16. Taxis and other private transportation providers providing transportation services necessary for activities of daily living;
17. Businesses and facilities that provide transportation services to businesses and individuals including by air, water, road, and rail including providing logistical support, distribution services, warehousing and storage, including truck stops and tow operators;
18. Businesses that provide materials and services for the operation, maintenance and safety of transportation systems (road, transit, rail, air and marine) including delivery of maintenance services such as clearing snow, response to collisions, and completing needed repairs to the transportation systems.

Manufacturing and Production

19. Businesses that extract, manufacture, process and distribute goods, products, equipment and materials, including businesses that manufacture inputs to other manufacturers (e.g. primary metal/ steel, blow molding, component manufacturers, chemicals, etc. that feed the end-product manufacturer);
20. Businesses, facilities and services that support and facilitate the two- way movement of essential goods within integrated North American and Global supply chains.

Agriculture and food production

21. Businesses that farm, harvest, process, manufacture, produce or distribute food, including beverages, crops, animal products and by-products, aquaculture, hunting and fishing;
22. Businesses that support the food supply chain including assembly yards, livestock auctions, food distribution hubs, feed mills, farm equipment suppliers, feed suppliers, food terminals and warehouses, animal slaughter plants and grain elevators;
23. Business that support the safety of food including animal and plant health and animal welfare;
24. Businesses that provide veterinary services, and that supply veterinary and animal control medications and related supplies and testing kits;
25. Businesses that help to ensure safe and effective waste management including deadstock, rendering, nutrient management, bio hazardous materials, green waste, packaging recycling;

Construction

26. Construction projects and services associated with the healthcare sector, including new facilities, expansions, renovations and conversion of spaces that could be repurposed for health care space;
27. Construction projects and services required to ensure safe and reliable operations of critical provincial infrastructure, including transit, transportation, energy and justice sectors beyond the day-to-day maintenance;
28. Construction work and services, including demolition services, in the industrial, commercial, institutional and residential sectors;
29. Construction work and services that supports health and safety environmental rehabilitation projects

Financial activities

30. Capital markets (e.g., the TSX);
31. Banking & Activities related to Credit Intermediation; credit unions;
32. Insurance;
33. Businesses that provide pension services and employee benefits services;
34. Businesses that provide financial services including payment processing, the payroll division of any employer (as defined by the *Employment Standards Act/Occupational Health and Safety Act*), any entity whose operation is the administration of payroll, banks and credit unions;

Resources

35. Businesses that ensure global continuity of supply of mining materials and products (e.g. metals such as copper, nickel and gold) and that support supply chains in Northern Ontario including;
 - A) Mining operations, production and processing;
 - B) Mineral exploration and development;
 - C) Mining Supply and Services that support supply chains in the mining industry including maintenance of operations, health and safety.
36. Businesses that provide chemicals and gases to support the natural resource sector analytical labs and drinking water and wastewater sectors and other essential businesses;
37. Businesses that ensure global continuity of supply of forestry products (e.g. lumber, pulp, paper, wood fuel, etc.);
38. Businesses that ensure global continuity of supply of aggregates to support critical infrastructure repairs and emergency response requirements (e.g. sandbags, armour stone barriers, etc.);
39. Businesses that ensure global continuity of supply of petroleum and petroleum by-products;

Environmental Services

40. Businesses that support environmental management/monitoring and spill clean-up and response, including environmental consulting firms, professional engineers and geoscientists, septic haulers, well drillers, pesticides applicators and exterminators, management of industrial sewage/effluent (eg for mining operations), and environmental laboratories;

Utilities and Community Services

41. Utilities, and Businesses that support the provision of utilities and community services, including by providing products, materials and services needed for the delivery of utilities and community services:
 - A) Waste Collection, Waste/ Sewage Treatment and Disposal, operation of landfills, and Hazardous Waste Disposal;
 - B) Potable drinking water;
 - C) Electricity Generation, transmission, distribution and storage;
 - D) Natural Gas distribution, transmission and storage,
 - E) Road construction and maintenance;
 - F) police, fire, emergency services including coroner services and pathology services ;
 - G) corrections and courts services;
 - H) other government services including licenses and permits;

42. Businesses engaged in or supporting the operation, maintenance and repair of critical infrastructure (railways, dams, bridges, highways, erosion control structures, etc.);

Communications Industries

43. Newspaper publishers;
44. Radio & Television Broadcasting;
45. Telecommunications providers;

Research

46. Businesses and organizations that maintain research facilities and engage in research, including medical research and other research and development activities;
47. Businesses that provide products and services that support research activities;

Health Care and Seniors Care and Social Services

48. Organizations and providers that deliver home care services;
49. Retirement homes;
50. Long-term Care Facilities;
51. Independent health facilities;
52. Laboratories and specimen collection centres;
53. Manufacturers, wholesalers, distributors and retailers of pharmaceutical products and medical supplies, including medications, medical isotopes, vaccines and antivirals; medical devices and medical supplies
54. Manufacturers, logistics and distributors of products and/or services that support the delivery of health care in all locations (including but not limited to hospitals, labs, long-term care homes, other residential health care, physicians, nurse practitioners and midwives, and home care services);
55. Businesses that provide products and/or services that support the health sector or that provide health services, including mental health and addictions and counselling supports.
56. Businesses that sell, rent or repair assistive/mobility/medical devices, aids and/or supplies.
57. Businesses that provide personal support services (many seniors and persons with disabilities, who can afford to, hire individuals to assist with the activities of daily living).
58. Health care professionals providing emergency care including dentists, optometrists and physiotherapists;

59. Not-for-profit organizations that provide critical personal support services in home and also provide residential services for individuals with physical disabilities (such as the Centre for Independent Living and March of Dimes);
60. Businesses and all other organizations that support the provision of food, shelter, safety or protection, and/or social services and other necessities of life to economically disadvantaged and other vulnerable individuals, including but not limited to food banks, violence against women emergency shelters, homeless shelters, community housing, supportive housing, children's aid societies, residential services for adults with developmental disabilities and for children, and custody and detention programs for young persons in conflict with the law;

Justice Sector

61. Professional and social services that support the legal and justice system;

Other Businesses

62. Rental and leasing services, including automobile, commercial and light industrial machinery and equipment rental;
63. Businesses providing mailing, shipping, courier and delivery services, including post office boxes;
64. Laundromats, dry cleaners and laundry service providers;
65. Professional services including lawyers and para-legals, engineers, accountants, translators;
66. Businesses providing funeral, mortician, cremation, transfer, and burial services, and any related goods and products (such as coffins and embalming fluid);
67. Land registration services, and real estate agent services and moving services;
68. Businesses providing security services including private security guards; monitoring or surveillance equipment and services;
69. Businesses providing staffing services, including temporary help;
70. Businesses that support the safe operations of residences and essential businesses;
71. Businesses that provide for the health and welfare of animals, including veterinarians, farms, boarding kennels, stables, animal shelters, zoos, aquariums, research facilities and other service providers;
72. Child care services for essential workers, and home child care services of less than six children;
73. Businesses providing cheque cashing services;

Business Regulators and Inspectors

74. Organizations, including Administrative Authorities, that regulate and inspect businesses.

List in [Québec](#):

Priority health care services

Priority health care services, including:

- all professions in the health and social services network;
- emergency pre-hospitalization services (ambulance attendants and dispatchers);
- private professional resource offices (health network);
- drugstores;
- dentists (emergency consultations);
- optometry (emergency services);
- intermediate resources and private seniors' homes;
- homecare services for seniors, people with disabilities and vulnerable individuals;
- specialized shelter services (conjugal violence, homelessness, drug addiction, and so on);
- community based family organisations;
- 811 and 911 call centre staff;
- Héma-Québec;
- Transplant Québec;
- the Red Cross;
- the Institut national de santé publique du Québec (INSPQ);
- the Régie de l'assurance maladie du Québec (RAMQ);
- the production, procurement and distribution of medications, vaccines and pharmaceutical goods and medical equipment, including laboratories and research centres;
- veterinaries;
- animal shelters.

Public security services

Public security services, including:

- police services, including municipal and Sûreté du Québec emergency call dispatching;
- fire departments;
- correctional services;

- special constables;
- security agencies;
- the Ministère de la Sécurité publique (civil protection and coroners);
- forest firefighters and all professionals who support civil protection operations;
- communications services;
- enterprises associated with environmental emergencies.

Priority government services

Priority government services including:

- Gouvernement du Québec departments and bodies;
- childcare workers and emergency childcare service support staff;
- online higher education;
- suppliers of goods and services for disadvantage people;
- food inspection and safety;
- garbage collection and residual materials management;
- government air services;
- suicide prevention centres;
- assistance services for the victims of conjugal violence;
- staff that the municipalities deem essential (administration, public works, and so on);
- food banks;
- courts of law and administrative tribunals in cases that they deem urgent;
- legal services.

Maintenance and operation of strategic infrastructure

Maintenance and operation of strategic infrastructure, including:

- the production, procurement, transmission and distribution of energy (hydroelectricity, fossil energies, wind power, wood pellets);
- the maintenance in good operating condition of essential public infrastructure such as bridges, municipal buildings, and so on;
- construction, maintenance and the maintenance of essential activities related to public and private infrastructure that may pose a threat to public health and safety (private dams, the management of hazardous and radioactive materials, and so on);

- health services and supply chain, for example, a water treatment plant;
- computer resources (security, maintenance, urgent needs related to the situation);
- data centres.

Priority manufacturing activities

Priority manufacturing activities, including:

- food production, such as farming enterprises, food processing, beverages, slaughterhouses, market garden production;
- the production of inputs necessary for priority sectors;
- the pulp and paper sector;
- the manufacture of medical instruments;
- the manufacture of chemical products;
- the manufacture of health products;
- the manufacture of microelectronics components;
- industrial complexes, especially the aluminum sector, and mining complexes must reduce to a minimum their activities;
- manufacture and maintenance for the defence sector.

Priority stores

Priority stores, including:

- grocery stores and other food stores;
- drugstores;
- convenience stores;
- megastores outside shopping centres that offer grocery, drugstore or hardware services;
- products for farms such as mechanical equipment, fertilizer and so on;
- the Société des alcools du Québec (SAQ) and the Société québécoise du cannabis (SQDC);
- funeral homes, crematoria and cemeteries;
- restaurants (takeout counters or delivery only);
- hotels;
- drycleaners and laundromats;
- medical and orthopaedic supply stores;
- pet food and supplies stores;

- movers;
- work equipment (safety and protection).

Media and telecommunications

Media and telecommunications:

- telecommunications (network and equipment);
- cable operators;
- printers (solely for printing newspapers);
- national media;
- local media.

Banking and financial services

Banking and financial services, including:

- financial services (financial institutions, ATMs and other payment methods);
- insurance services (telephone service);
- payroll services;
- accounting services
- services related to financial markets
- services related to financial markets and stock markets.

Construction sector

Construction sector:

- construction firms for emergency dispatching or security purposes;
- electricians, plumbers and other trades for emergency services;
- rental equipment.

Building maintenance services

Building maintenance services, including:

- janitorial work;

- building-maintenance firms (elevators, ventilation, alarms, and so on).

Priority transportation and logistics services

Priority transportation and logistics services:

- mass transit and passenger transportation;
- ports and airports;
- locomotive and aircraft maintenance services and essential aeronautical services (air transport);
- procurement and distribution of foodstuffs, grocery stores and convenience stores;
- transportation, warehousing and distribution of essential goods;
- snow removal and maintenance of functional road links;
- service stations and mechanical repair of motor vehicles, trucks and specialized equipment for industries deemed essential and roadside assistance;
- taxis, paratransit;

postal services, message handling and parcel delivery.