

Annual Report

2022-2023



Canadian Propane Association
Association canadienne du propane

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Letter From the President

Dear CPA members,

During my nearly two-year tenure as president and chief executive officer, it has been a privilege to be part of this remarkable industry and its passionate community. There is an incredible spirit of unity and collaboration that defines our propane sector, both here at home and in the global community.

The team and I are truly grateful for your unwavering support and willingness to share your expertise and insights; you have been pivotal in driving our industry forward. It is this sense of unity that is helping us navigate one of our biggest challenges yet – an energy transition that is testing our long-term ability to deliver an affordable, low-emission energy source to Canadians and globally.

We have increased our advocacy and are actively engaged with key government representatives and stakeholders to deliver messaging on our three top priorities: that propane remains an affordable low-emission and accessible energy source, that it provides energy choice and resiliency, and that it is clean energy for today and tomorrow with the onset of renewable propane. Our message that decarbonization is a dial and not a switch resonates as we explain that we can turn the dial far more quickly by including all low-emission energy sources like propane.

We take these messages to our meetings and presentations, with the goal of informing and influencing policy to ensure Canadians' continued access to energy choice. We held about 160 meetings this year and participated in over 20 events – a record for the CPA. In addition to these endeavors, we organized successful lobby days in Ottawa, British Columbia, and Alberta.

This inaugural Annual Report offers a comprehensive overview of the activities, along with highlights and successes we achieved together in 2023. It also provides insights into the work of your Board of Directors and profiles the CPA team, including our Propane Training Institute which delivers one of the industry's highest-quality training programs.

You have a dedicated team that continues to deliver and meet expectations, and even though we are only 15, we have achieved many milestones this past year. The CPA team believes in this industry and are committed to serving you and ensuring that the right conditions are in place to help you grow your business.

The CPA and our subsidiary, Emergency Response Assistance Canada – who continues to provide top of the line emergency response – remain steadfast in our commitment to providing exceptional value to you. Together, our associations strengthen the propane industry's resiliency, fostering a safe, more sustainable future for all stakeholders involved.

We look forward to collaborating with you in the coming year. My door is always open, please don't hesitate to reach out to me or any of the team.

Shannon Watt
President and CEO





Letter From the Chair

Dear CPA members,

Climate change and the objective of reaching "net zero" are a constant focus in the news these days. While all governments across Canada debate the best pathways to reduce emissions, we as an industry must keep emphasizing the propane advantage at every available opportunity.

Millions of Canadians rely on propane every day for heating, cooking, and power generation at home and at work, and to power fleets and school buses, to name just a few applications. Propane is an energy of choice that provides reliable and affordable power across multiple sectors. It is our responsibility to ensure its continued growth and success while aligning with the evolving energy landscape.

We have recognized the need for adaptability, innovation, and a strong voice in government relations to ensure the continued growth and longevity of our industry. The CPA has shifted toward a more proactive advocacy approach. By becoming more proactive and influential in our advocacy efforts, we are sharing our story with the public, government officials and key stakeholders and the word is getting out about propane as an essential energy source.

Equally important is our renewed focus on research. We recognize that the future of our industry lies in innovation and a thorough understanding of market trends and consumer preferences. Propane is already a cleaner-burning energy source, but we must be committed to continuous improvement and innovation.

While renewable propane is currently being produced in the U.S. and Europe, Canada's propane industry will be charting its own path to develop this sustainable energy source domestically. At the next National Propane Day (March 20, 2024) we hope to launch our roadmap for producing renewable propane or a blend of propane with other renewable hydrocarbons within Canada. Although offering renewable propane options to customers is not a short-term pathway, this endeavor will be crucial in demonstrating that propane is not just a transitional energy source but long-term viable energy that is an enduring, integral component of Canada's energy portfolio.

I strongly encourage each of you to actively engage in the Canadian Propane Association, lending your insights, ideas, and support to the important advocacy work undertaken by our team. Whether it's contributing to surveys for vital data collection or engaging with your local representatives through letters and meetings - your involvement is invaluable. Additionally, our provincial committees provide an opportunity to share challenges, stay informed on key initiatives, and connect with peers in the industry.

Looking ahead to 2024, we have much to anticipate, including the second annual celebration of Canada's National Propane Day and our Leadership Summit on May 14-16 in Ottawa. We hope you'll join us to make these events even more successful.

The future of energy systems is challenging and will need collaboration and advocacy from our sector to ensure that propane can and should replace higher-emitting fuels. By adopting a strong advocacy approach, investing in research, and embracing our commitment to decarbonization, we are positioning the propane industry as part of the solution today and part of the energy of tomorrow.

If you have any issues, comments or questions, as your chair, I'd be happy to hear from you. Thank you for your unwavering support and dedication to our shared vision.

Cameron Stewart
Chair, Board of Directors



Propane is Energy for All

CPA Vision and Strategy Plan

The Canadian Propane Association is the national association representing the Canadian propane industry. With around 400 members across Canada, the CPA represents every segment of a growing, multi-billion-dollar propane industry that impacts the livelihood of millions of Canadians. Our members are an influential group and include producers, wholesalers, transporters, retailers, manufacturers, distributors and service providers of equipment and appliances, and associated industries.



Our Vision

Propane is a safe, innovative, and accessible energy choice critical to Canada's low-carbon future.

Our Mission

As the trusted voice of the propane industry, we create the conditions for responsible market growth through advocacy, training, and emergency response.

Strategy

Increase focus on advocacy, education, and member services that grow awareness and engagement among government, stakeholders, members and the public.

Themes

- **Advocacy:** Engage with governments to create a policy and regulatory environment that supports responsible market growth for the propane industry.
- **Education:** Raise awareness and increase understanding among key audiences on the benefits, safety and sustainability of propane.
- **Community:** Provide valuable services to support member needs and foster an engaged CPA community.
- **Partnerships:** Build relationships with external partners that help advance CPA's strategic priorities.
- **Organization:** Nurture a culture of excellence and make CPA a great place to work.



CPA Advocacy Gets Results!

Measuring Value

Government meetings and outreach efforts help the CPA shape political discourse and address important policy and regulatory issues that deeply affect the industry and its ability to deliver clean, reliable propane.

Government Meetings

Lobby Days

- **Federal 'Lobby Day on the Hill'** held March 21, 2023: 30+ parliamentarians and government representatives.
- **Inaugural lobby day for British Columbia** held May 1, 2023: 12+ government officials, including Premier David Eby, cabinet ministers and the official opposition.

One-on-One Meetings

- **Over 160 meetings** were held with key stakeholders and government representatives of all stripes and levels across Canada.
- The CPA Board hosted a **Ministers Breakfast** with UCP government leaders and discussions with the NDP Energy critic.



Rebate Programs

- **Alberta home heating rebate expanded to year-round eligibility:** Under the Affordability Action Plan, the Government of Alberta expanded the Natural Gas Rebate program to include propane, providing year-round price protection to help Albertans manage potentially higher heating costs caused by natural gas prices.

Policy Changes

- **Private Member's Bill C-234:** Extensive work – over five years – has been completed by the CPA and members to see propane exempted from the carbon tax for agricultural purposes. The bill is currently before the Senate Committee.

Submissions

- CPA has presented **13 submissions to governments across Canada**, covering a wide array of topics and recommendations: **federal – 4, B.C. – 4, Alberta – 1, Ontario – 2, Atlantic – 1 The North – 1.** These submissions encompass a broad range of issues including propane exemption for agriculture, clean fuel regulations, and transportation plans. Additionally, the CPA has also participated in joint submissions concerning emissions pricing and the advancement of Canada's clean economy.



New Research and Data Collection

- **Propane-specific data for rail** is now collected by Transport Canada. LPG indicators are now consistently classified in [Transport Canada's Transportation Data and Information Hub](#) for rail performance: Propane-specific rail issues can now be better identified and tracked and used to find resolutions.
- **Canada's first Propane Decarbonization Pathway Study** is now completed. The CPA initiated research to explore how to produce renewable propane and renewable dimethyl-ether-blended propane. Officially to be released in March, this first-of-its-kind Canadian study provides quantitative evidence of how propane can play a role in lowering emissions in alignment with climate targets.

Participation in Policy-Focused Groups

- Contribution to the **Ontario government's panel on energy system costs, reliability and the transition 'to net zero'** to advocate for the energy needs of Indigenous, remote and rural communities.
- CPA Vice President of Regulatory Affairs & Safety, Robert Loenhardt, was appointed **Chair of the General Policy Advisory Council**, which advises Transport Canada on matters related to the transportation of dangerous goods.
- **Member of the BC Business Council:** An opportunity for CPA to inform key decision-makers about propane's role in provincial policy and regulatory conversations as well as participate in industry coalition submissions on climate-related issues.
- **Member of the Calgary and Saskatchewan Chamber of Commerces:** Membership brings increased visibility for propane within the energy and business sectors as well as involvement in roundtable discussions that focus on issues that impact the sector, such as the clean electricity regulations and GHG emissions cap in 2023.
- **Collaboration with other associations** to advance CPA advocacy and align on shared issues: LNG Canada, National Propane Gas Association, Propane Education and Research Council, World LPG Association, Canadian Association of Petroleum Producers, Canadian Gas Association, and the Canadian Fuels Association.

External Events – Highlights

- **Presented in 14 events** (see [Year in Review](#))
- **First-ever Propane Zone!** The CPA and the propane industry hosted the first-ever Propane Zone at the Global Energy Show, highlighting propane's role in the energy transition. The CPA will look to build on the success from 2023 by increasing member participation across the country.



Reduced Regulatory Burden

- **Nova Scotia Fuel Safety accepts CPA's PTI course, [100-03 Transportation of Dangerous Goods Propane LPG](#)** as approved training for cylinder delivery drivers placing it on par with other provinces for conducting these work tasks.
- **No certification required to fuel a bus in NFLD:** Provincial regulators in Newfoundland have granted an exemption for propane cardlock users, allowing them to fuel a bus at a private cardlock without the need for provincial certification.
- **Order rescinded:** When the CPA challenged the Ontario Ministry of Labour's directive to order a member to provide fire retardant coveralls, which is not a regulatory requirement, it withdrew its order.
- CPA requests for changes to two separate codes were approved - **the propane industry can now use external PRV-specific isolation valves in tanks** provided members meet all requirements under CSA B51 and B149.2.
- **WIN! Underground tanks will soon be installed according to the code and manufacturer's instructions,** removing the need for Authority Having Jurisdiction approval after changes are made to the next code revision of CSA B149.2.
- Secondary win: Ontario's Technical Standards and Safety Authority has agreed to relax their approval process until the code revisions are published and accepted.
- The Ministry of Public and Business Service Delivery has agreed to work on **revised certification for tank evacuations** which will allow bulk truck operators and bulk plant operators to conduct this task. Previously, only gas technicians were allowed to conduct lengthy tank evacuations.
- **NEW Equivalency!** TC has provided an equivalency allowing prepped containers that contain the correct amounts of methanol according to code to now be considered as empty. This allows prepped containers to be shipped with propane containers without being considered as a mixed dangerous goods load.
- **Baker Risk Study completed,** which is anticipated to provide evidence toward exempting residential and farming applications that use propane from the current regulations that require environmental emergency response plans.



Increased Awareness

Canada's own National Propane Day!

- **National Propane Day:** Inaugural National Propane Day brings together CPA members and supporters from all segments of the industry to create the CPA's most successful campaign to date with the greatest member involvement and social media impact. Get ready for next year's – March 20.
- **Annual National School Bus Safety Week:** Sept. 16-20
- **Podcasts:** The CPA team has participated in several podcasts this year with the Canadian Global Affairs Institute, the World LPG Association, and Young Canadians for Resources.



**National
Propane Day**
March 20, 2024



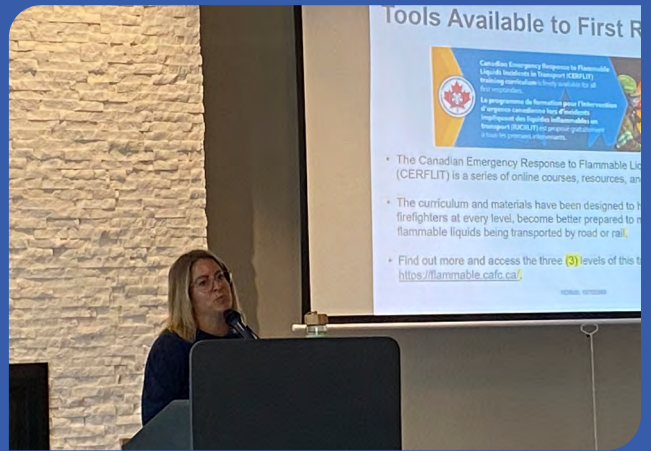
Growing PTI

- **New Train the Trainer course** – The first one was delivered on October 1, 2023. This course will help us bring more trainers on across Canada.
- Ongoing revamp and update of PTI courses to ensure they meet the latest regulations.
- **Trainer Committee meetings re-established** and well-received with annual quarterly meetings.



2023 a Year in Review

The CPA has been actively engaged in a multitude of conferences and speaking engagements. These occasions provide us with valuable opportunities to inform and educate a wide range of stakeholders about propane's role as an environmentally friendly and economically viable energy solution. Our aim is to enhance awareness of the propane industry and to foster connections with both new and well-established partners as we continue to expand our network.



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1. **Propane on the Hill Lobby Day, March 21** — L-R: James Callow, Budget Propane; Senator Karen Sorenson, Jenny Logan, Superior Propane; Mark Mundy, NGL Supply; and David Coelho, Diversco Supply.
2. **B.C. Lobby Day, Victoria, May 2** — L-R: Shawn Whalen, Superior Propane; Minister Osborne, Chelsea Clark, Pembina; Premier Eby; Stacey Smith, Petrogas/Altagas, Shannon Watt, CPA; Sammy Malho, Pogo; Nancy Borden, VI Propane & past chair.
3. **Atlantic Seminar & Golf Day, Fox Harb'r, NS, May 30-31** — It's all about the golf ball! L-R: Allan Frail, Superior Propane; Dennis Lewis, North Atlantic Board member Darren Eavis, Total Control System, & Robert Loenhart, CPA.
4. **Ontario Seminar & Golf Tournament, Blue Mountains, June 13-15** — CPA newly elected Board Chair Cameron Stewart addresses attendees.
5. **Alberta Seminar & Kandlelighters' Golf Tournament, Red Deer, Sep. 8-9** — Taking home the trophy! Floyd Running, Diverso Supply with Jason Cooper, Dowler-Karn/McDougall Energy.
6. **BC Seminar & Golf Tournament, Pitt Meadows, Sept. 12** — Josée Boudreau, Remedial Measures Specialist, Transport Canada discussing emergency response and working with ERAC.

Presentations & Speaking Engagements



January

BC Natural Resources Forum

Fort St. John, BC - Jan. 17-19

Katie Kachur with Chelsea Clark, Pembina Pipeline



February

Calgary Women in Energy – Allies in Energy 2023 Forum

Calgary, AB - Feb. 22

CPA's Katie Kachur (4th from left) participating on a panel discussing the role of young women in shaping the future of energy.



March

Arctic Energy & Resource Symposium

Calgary, AB - March 22-23

Katie Kachur presented on the benefits of propane in remote and Indigenous communities to replace diesel. The CPA was also a media sponsor.



April

Staples Canada Leadership Conference

Toronto, ON - April 13

NPGA Expo – A World of Innovation

Nashville, TN - April 23-25

Members from the CPA team and board of directors attended the event, with Shannon Watt also presenting, *Propane Innovation for Remote & Indigenous Communities*.

L-R: Allan Murphy, Rob Barrow, Darren Eavis, Melissa Michaud, Shannon Watt, Cameron Stewart, James Callow, David Coelho



May

Forward Summit, West

Calgary, AB - May 17-18

Cristi Adams of the Lake Babine Nation and acting Executive Director and CEO of Indian Oil & Gas speaking with a panel on *The Evolution of The Energy Industry In Canada*. CPA's Katie Kachur (2nd from left) focused on the role propane can play in economic reconciliation.



June

Global Energy Show & Propane Zone

Calgary, AB - June 13-15

Katie Kachur moderated a panel discussion on *A View from Canada's Key Industry Associations* with representatives from Canadian Association of Petroleum Producers, Energy Connections Canada, Pathways Alliance and Energy for a Secure Future.



July

Calgary Stampede

July 10-18

Katie Kachur with Bruce McAllister, executive director of the Premier's Southern Alberta Office.



September

Association québécoise du propane Conference

Magog, QC - Sep. 14-16

L-R: Raymond Gouron, Interim ED, AQP; Daniel Harrison, Chair, AQP Board; Shannon Watt; Michel Breton, VC, AQP Board

Union of BC Municipalities 2023 Convention

Vancouver, BC - September 19-22

The CPA was a proud sponsor of the 10th Annual Resource Breakfast Series for Mining, Energy and Forestry from September 19-22.





September

24th World Petroleum Congress 2023

Calgary, AB - Sep. 17-21

The CPA participated in several activities at the Congress including Shannon Watt presenting with James Rockall of the WLPGA to discuss the critical role of natural gas liquids in the energy transition and Katie Kachur moderated a panel on the role of enablers, technology and investments in getting to net zero.

L-R: Teresa Waddington, LNG Canada; Deborah Yedlin, Calgary Chamber of Commerce; Mara Abbott, Ceres, Shannon Watt; James Rockall, WLPGA

Forward Summit – East: Empowering Indigenous Economies

Orillia, ON - Sep 27-28

L-R: Katie Kachur; Shannon Joseph, Energy for a Secure Future; Mara Abbott, Ceres; Deepa Poduval, Black & Veatch

October

Canadian Cattlemen's Association Welcome Back Parliamentarians BBQ

Ottawa, ON - Oct. 4

The CPA was invited to co-host the Canadian Cattlemen's Association annual BBQ on the Hill, using the opportunity to stress the importance of propane for farming and rural communities.

L-R: Richard Charbonneau, Budget / Propane P-38 Energy; Craig Eades, W.O. Stinson and son; Martine Thurler-Guy, Guy Fuels and Propane; Shannon Watt and Allan Murphy

November

LPG Week – Just Energy:

Rome, Italy - Nov. 13-17

Shannon Watt will be presenting at the WLPGA's LPG Week in Rome, bringing a Canadian perspective on the propane industry.

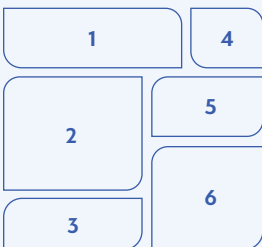
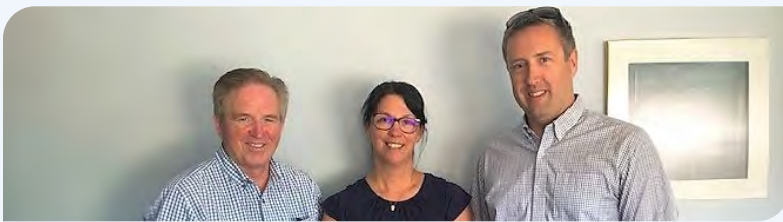
IOT North Conference – Celebrating innovation, entrepreneurship and investment in tech

Nov. 21-22



Meeting Highlights

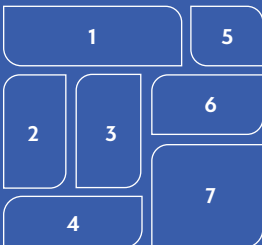
The CPA regularly meets with government officials from all parties to discuss the benefits of propane and region-specific recommendations. The team also visits members to better understand their operations and the identified opportunities and challenges they face, which allows for the CPA to better serve members. Below are just a few snapshots of these meetings.



1. L-R: Allan Murphy; Nathan MacGillivray, MacGillivray Fuels Limited; **NS Finance Minister Allan MacMaster**; and Royden Boudreau, Sullivan Fuels.
2. Truro area **MLA Nova Scotia Government Caucus Chair, Dave Ritcey** met with CPA members in August. Joining MLA Ritcey (second left) are L-R: Royden Boudreau, as well as Steve Wilson and Lee Johnson from Wilson's Heating.
3. Nova Scotia **Minister of Health and Antigonish MLA Michelle Thompson** met with CPA's Allan Murphy and CPA member Nathan MacGillivray to discuss the advantages of propane.
4. Allan Murphy meeting with NB **MP John Williamson** in Ottawa.
5. Allan Murphy joined NS industry & government leaders at Strait Superport Days in Cape Breton where **Premier Tim Houston** (left) spoke about the province's growth & potential.
6. Allan Murphy with Cape Breton-Canso **MP Mike Kelloway** and Mike Pace, Sydco Energy in Sydney.

Member Tour

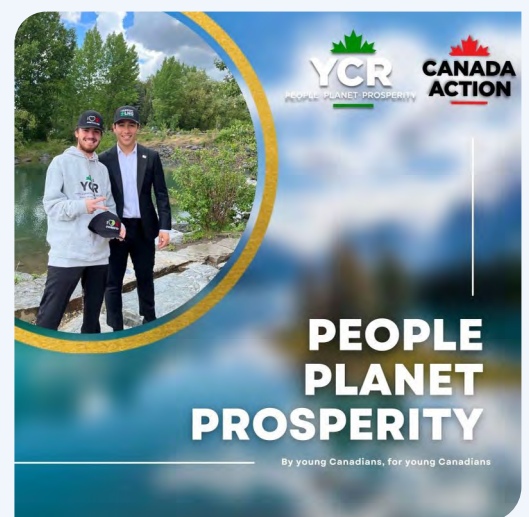
CPA's VP of Government Relations, ON and MB, Chris Crawford and PTI Business Dev. Manager Jim Bellwood visited government officials and several members throughout Ontario this past summer



1. From left to right: MPP Bob Bailey, Jason Cooper; Dowler-Karn/ McDougall Energy Inc.; Jim Bellwood and Chris Crawford.
2. Chris Crawford with Floyd Running (middle) and James Yeo (left) of Diversco Supply Inc.
3. Chris Crawford with Joe Erskine and his team at Edpro Energy / Slegers Engineered Products.
4. L-R: David Stinson, Scott Stinson, Chris Eades, Keith B. Oster and Chris Crawford at the W.O. Stinson & Son Ltd premises.
5. Chris Crawford and Dave Karn at the Karn family Museum.
6. Chris Crawford at the P38 Propane Gananoque office with Guy Marchand
7. Check out that tank! Keith Maracle, Tyendingaga and Chris Crawford.

Podcasts

- **Canadian Global Affairs Institute:** Propane's Niche in Canada's Energy Systems – Shannon Watt discusses the significant role of propane in Canada's energy landscape and explores promising avenues for future propane exports. [Listen to the podcast.](#)
- **LPG Talks:** From meteorology to propane, Shannon Watt discusses why transitioning to zero emissions is a "dial not a switch" and why low-emission propane is the perfect energy source to help get us there. [Listen to the Podcast.](#)
- **Young Canadians for Resources:** Beyond the BBQ - Katie Kachur talks about her career in the oil and gas industry and why propane is not "just for your dad's bbq": [Listen to the Podcast.](#)
- **LPG Talks, WINLPG: Why Diversity is Critical as a Best Business Practice** - Shannon Watt joined WLPGA's global panel to discuss the importance of diversity in the propane industry. [Listen to the Podcast.](#)



Committee Meetings Joins Us!

National Committees

Regulatory Affairs Committee

The Regulatory Affairs committee provides feedback on regulatory issues for the industry as well as participation in working groups to address specific topics. These include pressure relief valve replacement changes, exemption from environmental emergency response plans, and hours of service exemption. The committee also stays abreast of new regulation changes to disseminate to members and ensure they are up-to-date and compliant.

Producer Council

The Producer Council ensures that all areas of CPA membership issues are discussed and addressed from an upstream and midstream perspective. The Council meets three to four times per year. It has been pivotal in supporting CPA advocacy at federal and provincial levels, specifically around such areas as the Clean Electricity Regulations, Clean Fuel Regulations, zero-emission vehicles, and methane and emissions caps.

Retail Advocacy Council

The Retail Advocacy Council serves as an important forum for discussing approaches to government relations and common strategies that connect the industry to governments, other stakeholders and ultimately, the customer. The Council meets three to four times a year to review emerging and ongoing issues as well as opportunities to increase the profile of the propane industry. It serves to draw on the knowledge and capacity of retail members to support the development, promotion and advocacy of the organization's policy interests that may affect the CPA and its members.



Regional Committees

Regional committees address local challenges, share best practices, and coordinate advocacy efforts. By fostering regional connections and tailoring strategies to region-specific needs, these committees enhance the CPA's effectiveness in serving members across Canada. The committees meet three to four times per year.

British Columbia

In addition to the regular committee meetings and annual seminar, the CPA held a BC Lobby Day in Victoria in May 2023. Meetings focused on the importance of propane as part of the province's CleanBC roadmap and included meetings with Premier Eby, Minister Osborne, Minister Kang, Minister Brar, BC United Caucus and the Green Party.

Alberta

Aside from the regular committee meetings and annual seminar, the CPA confirmed the first-ever "Propane Zone" for CPA members as part of the annual Global Energy Show. The Propane Zone showcased CPA members and the role propane plays as part of the global energy system, specifically highlighting the retail sector. This is targeted to be an annual event with growing member interest.

Saskatchewan

In September 2023, the CPA joined the Saskatchewan Chamber of Commerce to complement the work already underway by the Saskatchewan-based members, and to highlight the importance of propane across the province with key leaders.

Manitoba

The Manitoba Committee focused on regulatory improvements in ongoing dialogue with governments, with emphasis on improving inspection processes. The committee also directed its attention towards rural outreach and engaging in discussions with Members of the Legislative Assembly to underscore the significance of propane for rural and remote communities.

Ontario

The Ontario Committee held its annual seminar and golf tournament that featured well-known pollster Nik Nanos and Dan McTeague with Canadians for Affordable Energy. Recently the group has been working on setting priorities over the next few years, including increased meetings with members of parliament to ensure propane is part of the energy transition in Ontario, refocusing on the off-oil program that was proposed a few years ago to replace heating oil with propane and addressing labour issues, such as increasing drivers and gasfitters.

Atlantic

The CPA's Atlantic Committee is comprised of members from Nova Scotia, New Brunswick, Newfoundland and Labrador and Prince Edward Island. This past year the committee has continued its focus on communicating with government officials to promote propane as an affordable and low-emission alternative to furnace oil, and as a low-emission transportation fuel, concentrating on the school bus sector. Having members join CPA staff in meetings with elected officials has been a very effective strategy.

Board of Directors and Governance

The CPA's Board of Directors plays a pivotal role in steering the course of the organization, representing the interests of members across the propane industry in Canada. The CPA Board is comprised of dedicated individuals from diverse segments of the industry, ensuring members are fully represented in the activities and strategies of the association. This also allows the association to speak as one unified voice on behalf of all members across Canada.

One of the central functions of the Board is the oversight of policies, strategic planning, and priorities for the CPA. It also appoints key leadership positions, such as the officers of the Board and the President and CEO, who is responsible for executing the association's strategic vision and day-to-day operations.

The CPA Board is comprised of a chair, vice-chair, past chair and 13 directors. Board members hold their positions for a three-year term, which can be renewed for a second term with positions filled on a rotational basis to ensure continuity.

The Board meets three times a year to approve the budget, discuss action items, and provide general governance for the association.

Join the board! The rotational nature of the board means there are typically positions available every year. Joining the Board offers you an opportunity to help shape the direction of the Association while also providing a unique opportunity to collaborate with industry leaders, share expertise, and drive innovation within the sector. For more information visit [the CPA website Board of Directors' page](#).



The CPA Board of Directors celebrating the appointment of new Chair Cameron Stewart, Vice-Chair Richard Carbonneau and new members Adam MacDonald in the At-Large – Producer/Wholesaler category and David Gowland in the Energy Producer category.



Your CPA Team



Shannon Watt

CEO & President

Starting off her career as a meteorologist, Shannon was thankful to move over to the association world where she has spent almost 20 years lobbying on behalf of industry. From farming to chemicals to now propane, Shannon has worked on behalf of her members with all types of politicians and stakeholders to find solutions to our most pressing problems. She currently leads the CPA as your CEO and President and when not at work, Shannon can be found coaching her kids or chasing plastic (frisbees) all over the continent.



Allan Murphy

Senior Vice-President of
Government Relations

After almost 30 years in politics and media, Allan joined the CPA's Ottawa office in 2015. For the past eight years his primary focus has been government relations. When not at the office, Allan can be found lamenting the sorry state of any one of his favourite Toronto sports teams (Leafs/Jays/Raptors). For the past 29 years, Allan and his wife Helen have published a community newspaper in their native Nova Scotia. They are also proud parents to three children and proud grandparents to two more.



Robert Loenhardt

Senior Vice-President of
Regulatory Affairs and Safety

Rob is the Regulatory Affairs SVP for the CPA. With 10 years of propane experience and 33 years in the transportation industry, he leads the charge for codes, standards and regulations affecting the propane industry. A retired military veteran, including 10 years in the Canadian Special Operations community, Rob enjoys riding motorcycles across North America and is an accomplished professional artist having sold paintings and airbrushed tribute vehicles in his spare time.



Katie Kachur

Vice-President of Government
Relations West

Katie has over a decade of experience in the energy sector. From think tanks to oil sands to pipelines to liquid fuels, Katie loves learning and engaging with leaders in the energy space. Passion, determination and hard work will continue to be the backbone of the Canadian energy system and Katie is along for the ride! When not at work, Katie will always be found with her young family – there is not a playground in Calgary Katie has not yet explored and an ice cream shop not visited.



Your CPA Team



Chris Crawford

Vice-President of Government Relations for Ontario and Manitoba

Chris has 10 years of experience working as a political staffer at the federal and provincial levels and has worked for senior cabinet ministers and the current premier of Ontario. In his role with the CPA, Chris works to ensure the issues and concerns of the propane industry in Canada are heard by the provincial governments of Ontario and Manitoba. Chris is a resident of Toronto, Ontario and outside of work enjoys playing golf, going to the gym and hiking.



Tammy Hirsch

Senior Director of Communications and Marketing

Most of Tammy's 25 plus-year career has been in the energy sector with a diverse background spanning oil and gas processing, oil sands, hydraulic fracking, and for the past seven years, propane. From news releases and media submissions to social media and the website, Tammy is the go-to for all communications and marketing related content of the CPA. A recent transplant from Calgary, AB into Mississauga, ON, you'll find Tammy trying out new yoga studios, rebuilding her collection of house plants or going for long walks at the lake.



Melissa Michaud

Senior Director of Administration & Operations

Melissa has over 10 years with the association and has held roles in events, membership, communications, and is now overseeing the association's administrative and operational activities as well as the liaison for the Board. In addition, she is expanding her portfolio by assisting with some key advocacy files and liaising with the Québec propane association. When not at work, Melissa is busy keeping up with her three kids, playing softball, hiking, spectator at a hockey rink, or renovating something in her house.



Christine Chabert

Finance Manager

Christine has been the CPA's Finance Manager for the past three years. In addition to ensuring staff do not spend too much money and always paying the bills on time, she works on daily transactions and prepares financial reports, the budget and forecast. Christine was born in a pastry shop so of course her favorite food is chocolate! But don't ask her to bake cakes though, she just eats them. In her spare time, she enjoys spending time with family and friends.



Your CPA Team



Sherri Clair

Manager of Events and Membership

Sherri manages all the membership activities as well as plans seminars, events and golf tournaments – the Manager of Fun. She embraces summer over winter and spends as much time as she can on Long Lake, in the Sudbury area and in Clearwater Florida where her family lives. Her goal is to own a lakefront property and she is currently in discussion with her friends to attend Adult Summer Camp next summer.



Imen Trad

Administration and Operations Coordinator

Imen has been working at the organization for three years. She enjoys working daily with different teams within the CPA, either communications and marketing or the PTI team, she is always there to help when needed. Outside the 9-to-5 hustle, Imen is all about great outdoors, whether it's enjoying time with her family, riding horses, or travelling around the world. You can find her each summer in Tunisia where she joins her family for a fun vacation and sunny beach days.



Sophie Léger Cormier

PTI Director of Training Operations

Sophie is well-known by PTI's trainers, having been with the organization for over 10 years. She is the PTI's Director of Training Operations where she is responsible for overseeing and managing all aspects of the training programs offered by PTI. Outside of work, Sophie is an outdoor enthusiast who enjoys hiking, kayaking, camping, travelling with her husband and spending time with her three dogs.



Marcel Mandin

PTI Training Development Manager

Marcel brings with him a wealth of technical knowledge from within the propane industry such as adult learning, health and safety, transportation, fleet maintenance, and alternative fuel systems. Marcel loves to learn and to share, but even more to create; the ingredients could include words, dirt, seeds, lumber or metals which could be transformed into anything from a book to a building to a race car. Marcel believes that a great day is one spent outdoors with friends or family, exploring and coming as close as possible to not knowing where he is, but somehow making it home safely.



Your CPA Team



Jim Bellwood

PTI Business Development
Manager

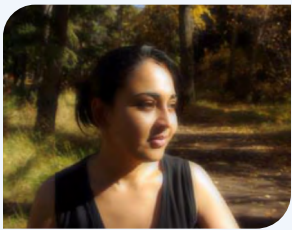
Becoming part of the PTI team was a natural fit for Jim after committing over 30 years of his career to the industry. Constantly thriving to better himself and his team, he took training and safety very personally while in the field. As a lifelong resident of Fenelon Falls, ON in beautiful cottage country, Jim takes advantage of the many recreational avenues that are at his doorstep. Married to his high school sweetheart he has three children and a Chocolate Lab who all love camping and enjoying drives in their classic truck, hitting up a classic car or truck show along the way.



Nicole Chios

Coordinator, Administration
and Operations

Nicole has been with the CPA for seven years and is the Coordinator of Administration and Operations. She works with PTI trainers by processing orders, updating their trainer status and assisting them with any questions they have on their online platforms. She enjoys daily coffees and baking (including for the lucky CPA team).



Paulette Walters

Certification Coordinator, PTI

Paulette is PTI's Certification Coordinator. She has been working at the CPA for seven years and during this time has become our certification master. In one year alone, Paulette processed and issued more than 25,000 training certificates to both trainers and students! Paulette enjoys spending time in the park during fall and watching sports with her sons.





Canadian Propane Association
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